

DualCom

PLUS

DualCom

SIGNALLING CHANGES



The future of intruder alarm signalling!

DualCom plus is the vital link between your property and rapid police response to an alarm. Should an unauthorised entry occur on your premises, signals are silently transmitted to an Alarm Receiving Centre (ARC) which, having determined it as a genuine alarm, then notifies the police.

DualCom plus – the UK's most established dual-signalling device. Alarms are transmitted to the ARC within seconds over the Vodafone Data Network, a low traffic, high speed data network ideal for the high-priority nature of alarm signals. **DualCom plus** uses a telephone path as backup.

DualCom plus's two paths are constantly monitored for full functionality. Should deliberate or accidental damage occur on one of its paths, the remaining path will continue to be monitored every 5 minutes. This feature gives you the peace of mind to know that your property continues to be protected.

Dual-signalling
for secure alarm
transmission

Continuous signal-path
testing for
greater security

Meets the
requirements of
Police and insurers



"Boots recognises the value of dual-path signalling for a rapid police response. This is why we use DualCom from CSL"

– JEFF GARAWAY, LOSS PREVENTION – SECURITY, BOOTS.



"At Jessops we have a very sensitive stock profile. We use DualCom signalling as a cost effective and reliable signalling choice."

– LEE WELLS, PROPERTY MANAGER, JESSOPS



"Where the system has remote signalling, it must be via an acceptable dual-signalling system..."

– ROYAL & SUNALLIANCE INSURANCE PLC

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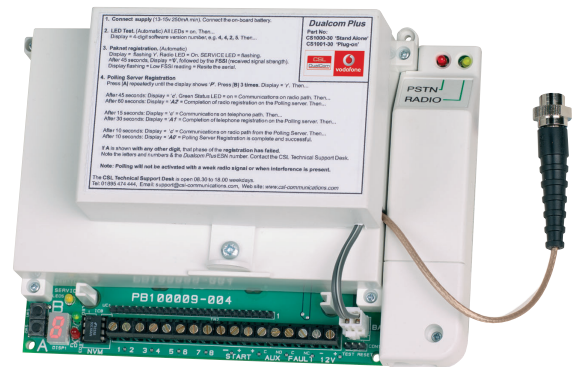
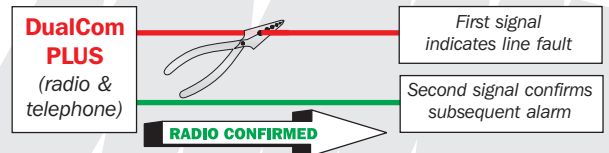
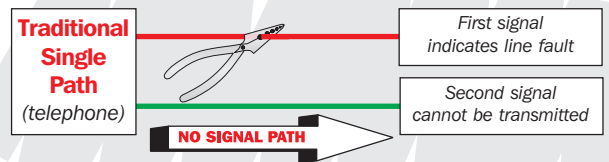
Why do I need a dual-signalling device?

Police and insurance regulations insist that an alarm is proven to be genuine before police response can be actioned. This is known as a 'Confirmed' alarm. An alarm is deemed 'Confirmed' only when two separate alarm signals are received within a specified time frame. With a traditional single-path device, the action of cutting the telephone line prevents transmission of the second confirming signal. DualCom plus over comes this by using its second path to transmit the required confirming signal.

Why choose DualCom PLUS?

- Complies with EN50131 Grade 4 for maximum insurance approval and loss protection
- Radio-path highly resilient to attack, transmits alarms in an average of 3 seconds
- Connects to any telephone network, ADSL or ISDN and can share a telephone line
- Five-minute polling on telephone & radio path in the event of a signal path failure
- Conforms to ABI (Association of British Insurers) requirements by indicating a signal fault of either path on your alarm keypad
- Conforms to Police standards (ACPO and DD243) and Inspectorate requirements (NSI & SSAIB)
- Costs no more to install or run than traditional single-path monitored devices
- For fire installations, use DualCom Fire

Monitored Signalling Comparison



DEALER STAMP:

SIGNALLING CHANGES

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